

CRCKY RESOURCES FOR CLIENTS WHO DON'T QUALIFY FOR FEDERAL OR STATE ASSISTANCE DURING COVID-19

PLEASE NOTE: *Aside from the unemployment insurance information mentioned at the end of this document, none of these referrals require a social security number, although some do require photo IDs and/or proof of residency in a county.*

During this difficult period, referrals listed here are literally changing by the hour. This list was posted on March 27th, and we will make every effort to update it regularly. However some resources may change before we update them. If you find any information that is no longer accurate, please email Dominique at dominiqueolbert@gmail.com. Similarly, we would greatly appreciate your letting us know of resources not mentioned below.

** * * If you see this sign by an organization, it just means it has not yet been translated into the Spanish version of our listing - it is not a comment on the value of the organization itself.*

GENERAL

- **CRCKY** (crc4me.org) may be able to provide limited financial assistance to clients who have lost their jobs and do not qualify for unemployment and/or federal, state, and city programs. Assistance is provided on a case by case basis, preference will be given to Lexington residents and people from Kentucky counties with limited services. Call: 1-800-674-9217, x1 for emergencies, x0 for all other calls. If you do not speak English, leave a message in Spanish, we will call you back with an interpreter. Email Dominique Olbert at: dominiqueolbert@gmail.com or crc4me.org with questions.
- **211 Line at United Way** – 2-1-1 is a toll-free, confidential 24-hour referral and information helpline that connects people of all ages to essential health and human services they need, including housing and food. UW has telephone language assistance and a dedicated number (press 2) for Spanish. Press 1 for food assistance, 3 for housing, 4 for water and other utilities.
- **Catholic Charities** can't currently take people onsite but they do respond to phone calls asking for assistance. Leave a message (859-253-3339) on their answering machine, in English or Spanish. Messages are collected every two hours or so. CC provides limited assistance with food and household supplies, and water bills, on a case by case basis. Rent and other forms of financial assistance are not currently available, unless a household is facing a legal eviction or has other extenuating circumstances.
- **KRM** (Kentucky Refugees Ministries) may be able to provide limited financial assistance to clients who have lost their jobs and do not qualify for unemployment and/or federal, state, and city programs. Assistance is provided on a case by case basis. They are also able to help those who DO qualify for unemployment but who have language barriers to applying (regardless of whether they are a KRM client, though they are serving current clients first if they can). They have some non-perishable food they are giving away to anyone, in addition to the hygiene supplies and diapers. If someone feels sick and needs to call a health provider (since it's call/don't show up) right now, they can put interpreters on the phone to help with

those calls --- it doesn't matter if they are a KRM client or not. Please call 859-226-5661 before coming (1710 Alexandria Drive).

- A Facebook group, **Lexington Mutual Aid** connects people in need with people in the community willing to offer assistance. <https://www.facebook.com/groups/199450304659978/>
Click on the following link to submit a request:
<https://docs.google.com/forms/d/e/1FAIpQLSeP4koOM1yO-tb6VicTWjZhCHTSrarcceghikJROf6QL2Nc8eQ/viewform?fbclid=IwAR3D1eUtcpBhW3fFEPHZ2rtgaK4ewlzAiiBDOHvfByJ5rHzKyWzuD7Fb7UM&fbzx=-1837722280323076977>

DIAPERS AND FORMULA

- **Family Care Center** (1135 Harry Sykes Way) offers baby necessities (formula, other kinds of baby food, diapers, clothes, toilet paper, dish detergent, and laundry detergent). They have a new official policy: any referral agency or the client (if they speak English), can call 859-288-4040 and leave a voicemail. The director stops by everyday, listens to messages, and ensures people are called back. They are allowing clients to pick-up supplies, from 11a.m. to 12 p.m. They can also do deliveries in a pinch. Interpretation services are available for those who need it. Go to: <https://www.lexingtonky.gov/family-care-center>
- **Baby Health** (859-278-1781, 1590 Harrodsburg Road) provides medical care for any child under 18 (except vaccinations), go to <http://babyhealthlexington.org/>
- **WIC** (Women, Infants, Children program) for formula – clients need to call ahead for an appointment (859-288-2483). Clients need to bring an ID, but it does not have to be a U.S. ID. Clients also need to bring something that proves their current address. Proof of income can be a letter from their employer if they do not have an SSI number, but it needs to include how much they made in the past month. They can also bring a letter from Greenhouse17, KRM, or a pay stub. The **Public Health Clinic** where WIC is located is at 650 Newtown Pike.
- **God's Pantry** has a small quantity of formula. They would like clients to contact them by phone and say what kind of formula they need so God's Pantry can verify if they have it (859-259-2308). Self-referrals are accepted, though only during this epidemic.
- **KRM** (Kentucky Refugees Ministries) is distributing diapers, baby wipes, and formula to refugees and immigrants, on a case by case basis, as long as they have supplies. Call 859-226-5661 before coming to their office (1710 Alexandria Drive).

Closed or partially closed:

- **The Nest** is CLOSED for now.
- **The Salvation Army** is CLOSED for now.

DOMESTIC VIOLENCE

- **Greenhouse 17** still operates a hotline, but field visits are limited. Call: 1-800-544-2022.
- **EPO's** (Emergency Protection Orders) can now be filed ON THE PHONE. Call 859-246-2248 to file an EPO. Once the EPO is filled, call 859-252-1771 to get and advocate who can help you through the process.

Closed or almost closed:

- **The Nest** is CLOSED until 4/1.
- **Encore Adult Day** is CLOSED. They are working on a plan to deliver meals and medicine.

FOOD

- **God's Pantry** is accepting new clients, though it is sometimes very hard to get through, and it is only for Fayette County residents. The number to call is (859) 259-2308: you will be assigned a pick-up site based on your home address. God's Pantry is temporarily accepting self-referrals. Intake staff is available Monday – Friday from 9 a.m. to 12 p.m. and 1 p.m. to 3 p.m. For help in other counties, they list meal programs in other counties at: <https://godspantry.org/help/>.
- **NourishLEX Lexington** is a new program utilizing hospitality workers recently unemployed due to COVID-19 closings, to provide prepared meals to those who need immediate access to food. In exchange for preparing and delivering meals, food service workers will receive a \$60 payment for a four-hour shift. Meals will be distributed to hospitality industry families, other families in need, seniors in affordable housing apartment complexes and children and their families through family resource coordinators. Meals will start being distributed on **WEDNESDAY, APRIL, 8th**. Current distribution sites are Food Chain (see below) and Whitaker Ball Park (207 Legends Lane, off of North Broadway). To learn more visit www.nourishlexington.org. Practice social distancing upon arrival and keep a 6 feet away from anyone in line.
- **Food Chain** offers free hot meals, serving guests to-go food, Monday-Friday, from 5:30 p.m. -7:00 pm at 501 West 6th Street (where Jefferson street dead ends into West 6th). Find out more at: <http://foodchainlex.org/> or call 859-428-8380. No identification is needed. Meals will not be served during spring break, March 27-April 1.
- **STARTING APRIL 13th FCPS will distribute food twice a week, Mondays and Wednesdays, between 11 a.m. and 12:30 p.m. Meals for children 18 and under** are available at FCPS, at the following **schools**: Arlington, Booker T. Washington Elementary, Breckinridge Elementary, Bryan Station High, Cardinal Valley Elementary, Clays Mill Elementary, Glendover Elementary, James Lane Allen Elementary, Julius Marks Elementary, Lansdowne Elementary, Leestown Middle, Mary Todd Elementary, Meadowthorpe Elementary, The Academy for Leadership at Millcreek Elementary, Northern Elementary, Southern Elementary, Squires Elementary, Tates Creek High, William Wells Brown Elementary, and Windburn Middle. This is a walk-up service. No identification is needed. For as long as school remains closed due to COVID-19, meal pick-ups at school locations will only occur on **Mondays** and **Wednesdays**. On Mondays, children can pick up breakfast and lunch for both Monday and Tuesday at one of the 21 pick-up locations. Families should refrigerate food to maintain freshness. On Wednesdays, children can pick up breakfast and lunch for Wednesday, Thursday, and Friday. Families should refrigerate food to maintain freshness. For as long as school remains closed due to COVID-19, meal pick-ups at school locations will only occur on **Mondays** and **Wednesdays**.
- Please help us do our part to limit social interaction and maintain social distancing.
- Free Food for ages 1-18 at **Mary Queen Parish**. Beginning Monday, March 30th, Mary Queen (601 Hill N Dale Drive) will start serving a FREE Breakfast and Lunch to children 18

years of age and younger at Mary Queen Parish. All children 18 and younger qualify to eat for free. It will be served in the parking lot as a meal pick-up service. Children must be present to claim a meal. Meals will be served from 10:30 to 12:30. Multiple days may be picked up at one time. For questions, call 859-278-7432 (Spanish spoken here).

- **Lexington Relief Center** offers take-home dinners for restaurant workers financially impacted by Covid-19. Open 7 days per week. Limit 1 dinner per person. Pick up any time from 5-7 p.m. daily or until dinners run out (first come-first served). Pick-up at: Great Bagel and Bakery, 3650 Boston Rd #108, Lexington, KY 40514. Please pull up outside to designated spaces and wait in your vehicle.
- **Maxwell Presbyterian Church** (180 East Maxwell Street) gives out food bags at 6:00 pm on Thursdays, to anyone in line. A bag typically has one meal. No identification is needed.
- **Lexington Rescue Mission** (<https://lexingtonrescue.org/services/>) provides carry out meals at their Outreach Center, 444 Glen Arvin Avenue. Guests are encouraged to call 859-381-9600 for curbside service during this outbreak. LRM is also delivering food bags to people in need, Tuesday-Thursday, from 1:00 p.m. to 3:00 p.m.
- **Moveable Feast** prepares and delivers meals five days a week to low-income people in Lexington-Fayette County who have HIV/AIDS and those under the care of Bluegrass Care Navigators (*formerly Hospice of the Bluegrass*). Caregivers and dependent children are also fed. Call: 859-252-2867.
- **Nathaniel Mission** provides food. They also offer over the phone intakes, connecting Fayette county clients with assistance. They are located at 1109 Versailles Road, Suite 400. Brown bag breakfasts to-go are available Monday-Thursday, from 9:30 a.m.-10:00 a.m., and to-go lunches are from 12:00 p.m. - 12:30 p.m. Their Mission Market program offers food, cleaning, and hygiene products to families in need, Tuesday-Thursday at 1:00 p.m. Call 859-255-0062 (Spanish speakers available) to make an appointment for a phone intake. It's not necessary to make an appointment, but there is a maximum of 30 people a day. Go to <https://www.nathanielmission.com/> for more information.
- **PCSO** (Pride Community Services Organization) is running a food pantry, distributing pre-packed food boxes every **Wednesday from 3:00 p.m. to 5:00 p.m.** Call (859-253-3233) or email (officemanager@pcsoky.org) to ask to be put on the list. Only your name and contact information is required. For repeated pickups, please call every week that you want a new box. Donations vary from week to week, but there is typically an average of enough food to last 2-3 days for 1-2 people. If it's not possible for you to come and pick up the food, please call them, they may be able to arrange a delivery. If you do not speak English, call and ask for an interpreter in the language you need, they have volunteers who speak other languages who can interpret.
- **Blue Grass Farms Charities (BGFC)** is helping people working in Central Kentucky's Thoroughbred Industry. BGFC has specific hours scheduled for pickup of food at 2339 Sandersville Road, Lexington, Monday through Thursday from 10:00 a.m. to 4:30 p.m. BGFC will make deliveries of produce and breads that are available through *God's Pantry* to the farms by appointment only. BGFC's policy is to verify employment before any assistance is given. Please call their office before coming (859) 219-0910 to make arrangements. Visit

www.bgfcky.org for information on the services they provide farm/backstretch workers and their family.

- Scott United Ministries **Amen House**, at 319 East Main Street, in Georgetown, KY provides food to Scott County residents. They are open Monday-Friday, 9 a.m. to 12 p.m., with extended hours until 3:00 p.m. on Tuesdays. Please bring proof of Scott County residency and a photo ID with you. (Photo IDs from other countries are accepted.) Call (502) 863-5305 for questions. More details are also available at <https://amenhouse.org/first-visit/>.

Closed or almost closed

- The **Salvation Army** is CLOSED, until at the earliest 4/1.
- **Bus Bites**, which fed breakfast and lunch to youth of all ages up to 18 (they do not need to be in school) at bus stops has been suspended due to a bus driver testing positive for COVID-19. If/when it resumes, look up drop off sites at:
English:https://www.fcps.net/cms/lib/KY01807169/Centricity/Domain/10642/bus_bites.pdf?fbclid=IwAR09MZZKSGKEdubhkOj07_5WAXphzo8t-abPxdrJL4GLUWjH61f0MjwmoG4
Spanish:https://www.fcps.net/cms/lib/KY01807169/Centricity/Domain/10642/bus_bites_spanish.pdf?fbclid=IwAR2t8GPcjr6MgYkGgx7e5FBBajVLWHCkz4Psubzgi-SQMNTrerMlet8ns

HOUSING

- **Catholic Action Center** (859-255-0301) is still taking in people, but is careful not to exceed capacity. They are currently full for the week: come on Sundays at 1:00 pm to get assigned a bed.
- **Lexington Rescue Mission** has a Resource Coordinator, Shanda Oakley, to assist clients on needs such as housing. Call 859-381-9600, extension 237 for more information. (<https://lexingtonrescue.org/services/>) Outreach Center, 444 Glen Arvin Avenue You do not need to make an appointment. Walk-in appointments are from 1 p.m. to 3 p.m., Tuesdays, Wednesdays, and Thursdays.
- **Nathaniel Mission** can help connect clients with resources. Call 859-255-0062 (Spanish speakers available) to make an appointment for a phone intake.

Closed or partially closed:

- **The Hope Center** – (859-252-7881) is currently at capacity.

INFORMATION – MULTI-LINGUAL

- **KRM's FaceBook page** (<https://www.facebook.com/KRMLexington/>) provides information about Covid-19 in Arabic, Kinyarwanda, Nepali, Russian, Spanish, Swahili, and Ukrainian)
- For information on COVID-19 information in languages that are less common, go to: https://docs.google.com/document/d/1DyvjFYRsOkpH9UeEBEmgFd6ehSLfpMtw8j6ZFvV8JPA/edit?fbclid=IwAR0PNImzkKcyG4FnKQ4OysM69-jgh4Lb7WicDKgxhfh_D-ljWj1_8d-XvvE
- Lexington **Covid-19 Community information Hub**
English: covid19lexington.org
Spanish: es.covid19lexington.org
French: fr.covid19lexington.org
Swahili: sw.covid19lexington.org
Arabic: ar.covid19lexington.org

- **Lexington Updates** on COVID-19 can be found at: <https://www.lexingtonky.gov/coronavirus-response>
- **Kentucky Updates** on COVID-19 can be found at: <https://govstatus.egov.com/kycovid19> (Click on the small “Select Language” pull-down menu below the top logo to get the information in a large selection of other languages.)
- The KY COVID-19 Spanish webpage can be found at: <https://chfs.ky.gov/agencies/dph/covid19/kycovid19.es.pdf> or tinyurl.com/kygovespanol/

LEGAL INFORMATION

- The **Neighbors Immigration Clinic** is taking a limited number of time-sensitive cases that need to be completed in the next 1-2 months (such as asylum, Special Immigrant Juvenile Status, or other types of cases that have hard deadlines). Please call Neighbors at 859-242-5083 and leave a voicemail (in English, Spanish, or other language) indicating if you would like an interpreter when we return your call. Or email their attorney, Sarah Adkins, at: sarah@kyneighborsclinic.org. Client meetings will be held by video conference or phone.
- **Legal Aid of the Bluegrass** is accepting new clients who are domestic violence victims and who have emergency protective orders. They are able to provide legal advice and offer representation. They also are accepting new clients through their intake process for a wide variety of civil legal matters including housing, public benefits, wills, unemployment, immigration, and family law matters. At this time, they are providing advice more often than representation because of the court closures. They are able to provide advice and representation to most survivors of domestic violence and other crimes, in all areas of law they practice. Those needing assistance can call their intake line at 859-431-8200, Monday-Friday, 10 a.m.-3:30 p.m. or can visit www.lablaw.org/apply-here at any time. Legal Aid has Spanish-speaking staff as well as easy access to telephone interpreters. Their website is not yet available in other languages.
- **USCIS Offices** are closed to the public, for now until April 7th. For up to date information, go to: <https://www.uscis.gov/about-us/uscis-response-coronavirus-disease-2019-covid-19>
- For information about **public charge** policies, go to <https://www.uscis.gov/greencard/public-charge>, or in Spanish, go to: <https://www.uscis.gov/es/tarjeta-verde/carga-publica>.

Closed or partially closed:

- Most lawyers and law firms are not taking new clients right now, because of the virus. When they reopen, **KRM** (1710 Alexandria Drive, 859-226-5661) can assist clients with immigration related legal questions. KRM is open to all current clients. If you are already a client, please be sure to call and they will contact you as soon as possible. They anticipate they will be meeting with new and potential clients via phone or video chat as early as next week. **Maxwell Street Legal Clinic** (315 Lexington Avenue, 859-233-3840) also handles immigration law. Both have Spanish-speaking staff.

- As of March 25th, and only during COVID-19 visitation restrictions, Fayette inmates are allowed free calls to their attorney.

MEDICAL NEEDS

- Call the Covid-19 dedicated line at **Lexington's Health Department**, 859-899-2222, in Spanish or other languages, for questions regarding your Covid-19 related health, or for more information on Covid-19.
- **AA** lists online meetings at <http://aa-intergroup.org/directory.php>. Please note that at the very bottom of the page, they list links to online meetings in other languages (such as Spanish, French, Farsi, Russian, etc.) Unfortunately, there are no links to Swahili Kinyarwanda, or Nepali online meetings.
- **UK** (University of Kentucky) has a payment program for uninsured or underinsured patients, the UK HealthCare Financial Assistance Program. Call 859-323-9898 for assistance (Spanish speakers are welcome) . Applicants will be asked to fill out a form, <https://ukhealthcare.uky.edu/sites/default/files/financial-assistance-program-eng-span-0619.pdf>
- Go to <https://sites.google.com/view/studentswithasdatahome/> to get information on supporting students with **Autism Spectrum Disorder** at home during the virus.

Closed or partially closed:

- **Mission Lexington** normally offers medical, vision, dental, and pharmacy services. During COVID-19, they are only offering pharmacy services. For more information, go to <https://missionhealthlex.org/#services>, or call 859-272-0219. Mission Lexington will only serve Fayette County clients who do not have health insurance.

MENTAL HEALTH

- **National Suicide Prevention Lifeline**. Telephone: 800-273-8255. For Spanish, call 888-628-9454, or go online to <http://www.suicidepreventionlifeline.org/>
- **Disaster Distress Helpline** is a 24/7 national hotline dedicated to providing immediate crisis counseling and support for people who are experiencing emotional distress related to any natural or human-caused disaster, including COVID-19. It is staffed with crisis workers, not therapists. The National Helpline is 800-985-5990. Spanish Speakers can call 800-985-5990 and press 2. Text: Text TALKWITHUS or HABLAMOS to 66746 <http://disasterdistress.samhsa.gov/>
- **Ampersand** is a 24-hour hotline for survivors of sexual violence. Call: 1-800-656-HOPE (4673) or go to <https://ampersandky.org>.

PRESCRIPTIONS

- **Mission Lexington**, also known as the Faith Pharmacy, is open Saturdays, from 8:30 a.m. to 10:30 a.m. Call before going (859-272-0219). This can be used for clients without insurance who need medication for chronic conditions, and already have a prescription. A caseworker referral is required. Please call the CRCKY (1-800-674-9217, x1 for emergencies, x0 for other calls) to be connected with a caseworker who can provide a referral.

RENT & UTILITIES

- **Note:** *Utilities are not legally allowed to close accounts for non-payment during the COVID-19 Emergency period. The Governor of the State of Kentucky, Andy Beshear, has prohibited owners and managers of apartments and houses from trying to vacate their lease holders during the COVID-19 emergency. Neither the courts nor the police will help owners/managers to displace people from their homes.*
- **Community Action Council** is open for rent assistance and KU assistance. For a list of locations, go to: <https://www.commaction.org/contact>. For questions (in Spanish as well as English), call: 859-244-2215.
- **Catholic Charities** is open to assist in payments to KY American Water bills, but they are encouraging those to wait if possible. Leave a message (859-253-3339) on their answering machine, in English or Spanish.
- **Wi-Fi for 60 days from Spectrum.** To enroll call 1-844-488-8395. Installation fees waived for new student households. This is to help parents during the school closings for children to continue their studies.

SCHOOL INFORMATION AND ACTIVITIES

- Coronavirus updates for FCPS: <https://www.fcps.net/Page/15202>
- FCPS Instructional Activities: <https://www.fcps.net/domain/10655>
- While schools are closed (except during regularly scheduled school vacations, FCPS will be feeding children under 18 at feeding sites, listed here:
<https://education.ky.gov/federal/SCN/Pages/COVID-19FeedingSites.aspx>

UNEMPLOYMENT INSURANCE FOR MIXED STATUS HOUSEHOLDS

- For all **public benefits**, go to <https://benefind.ky.gov/>
- **DCBS** (Department for Community Based Services) can be reached at: 855-306-8959
- For **Medicaid**, call: 1-855-459-6328

What's Happening?

- A new law, HR 620 (the Families First Coronavirus Response Act) states no one currently on Medicaid can lose their benefits while the National Disaster Declaration is ongoing.
- Kentucky has temporarily changed its Medicaid eligibility requirements so that people who become unemployed can immediately apply for Medicaid.
- The certification period for all public benefits programs (the Supplemental Nutrition Assistance Program/SNAP or formerly food stamps, Medicaid, Kentucky Transitional Assistance Program/K-TAP, and State Supplementation) has been extended by 3 months. Households whose certification periods end in May will automatically be extended to August, June to September, and so on.
- The state is working to continue Child Care Assistance Program (CCAP) payments for qualified families and will be covering copayments typically covered by families for CCAP.
- Reporting requirements for people receiving SNAP, help through the Kentucky Works Program, and the Child Care Assistance program are temporarily suspended.

Unemployment Insurance:

- Please be patient when applying for unemployment, the Office of Unemployment has received an unprecedented number of applications. To apply, go to the Kentucky Career Center's unemployment benefits page at <https://kcc.ky.gov/Pages/default.aspx> or call 502-875-0442. (Check the schedule to see which day of the week you need to apply, days are assigned according to the first letter of your last name.)
- Applicants will need to provide a name, social security number, birthday, email and postal address, and employment details.
- Kentucky's unemployment insurance provides between \$39 and \$552 per week, depending on the lost income, for 26 weeks for employees who lose their job through no fault of their own.